Each day, discovery.



CCTV Policy

July 2023



Version Control Information

Reason for Amendment	Name	Date	Main changes
New policy (replaces previous policy document)	Bursar	May 2018	Adoption of guidelines published in relation to compliance with the requirements of the General data Protection Regulation from 25 May 2018
Updated for Turberville Building	Bursar	January 2020	Amended list of cameras to include Turberville locations
Annual Review	Bursar	September 2021	None
Annual Review	Bursar	August 2022	None
Annual Review	Bursar	July 2023	Updated list of camera locations and clarification about signage at key entrance locations

Other Related Documents

- Eltham College Privacy Notice
- ICO CCTV Code of Practice (accessible here <u>link</u>).



The purpose of this policy is to regulate the management and operation of the Closed Circuit Television (CCTV) System at Eltham College (the **School**). It also serves as a notice and a guide to data subjects (including pupils, parents, staff, volunteers, contractors, visitors to the School and members of the public) regarding their rights in relation to personal data recorded via the CCTV system (the **System**).

The System is administered and managed by the School, which acts as the Data Controller. This policy will be subject to review from time to time, and should be read with reference to the School's Privacy Notice (available on the Eltham College website or by contacting the school office (schooloffice@eltham-college.org.uk). For further guidance, please refer to the Information Commissioner's CCTV Code of Practice.

All fixed cameras are in plain sight on the School premises and the School does not use CCTV for covert monitoring or monitoring of private property outside the School grounds.

Cameras have been placed in the following locations:

- At all entrances, exits and car parks to the site boundary and to each individual building, including the Junior School, Senior School, Eric Liddell Sports Centre and Gerald Moore Gallery reception areas;
- Communal areas such as the QUAD and the main student walkways around the School;
- In computer suites at the Senior School (including Room 9, the Blackheath Room and the top floor of the library);
- At the entrances and along the main corridors in the Turberville Building, plus the sixth form areas and in the IT office;
- In the Senior School Design and Technology Department.
- At entrances, exits and corridors of the Eric Liddell Sports Centre including the Gym and Swimming Pool.
- At entrances, exits and corridors of the Marathon pavilion.
- At entrances, exits and corridors of College Meadow.

Objectives of the System

The School's purpose for using the CCTV system are set out below and, having fully considered the privacy rights of individuals, the School believes these purposes are all in its legitimate interests. Data captured for the purposes below will not be used for any commercial purpose.

- To protect pupils, staff, volunteers, visitors and members of the public with regard to their personal safety;
- To protect the School buildings and equipment, and the personal property of pupils, staff, volunteers, visitors and members of the public;
- To support the police and community in preventing and detecting crime, and assist in the identification and apprehension of offenders.
- To monitor the security and integrity of the School site and deliveries and arrivals.



- To verify information provided in the course of a formal investigation in relation to pupils, staff, contractors, volunteers, visitors and members of the public.
- To monitor and uphold discipline among pupils in line with the School Rules, which are available to parents and pupils on request.

Positioning

Locations have been selected, both inside and out, that the School reasonably believes require monitoring to address the stated objectives.

Adequate signage has been placed on entrances to the site to inform staff, students and visitors that they are entering a monitored area, identifying the School as the Data Controller and giving contact details for further information regarding the system.

No images will be captured from areas in which individuals would have a heightened expectation of privacy, including changing and washroom facilities.

No images of public spaces will be captured except to a limited extent at site entrances.

Maintenance

The CCTV System will be operational 24 hours a day, every day of the year.

The System Manager (defined below) will check and confirm that the System is properly recording and that cameras are functioning correctly, on a regular basis.

The System will be checked and (to the extent necessary) serviced periodically throughout each academic year.

Supervision of the System

Staff authorised by the School to view images captured by the System may include the IT Department, members of the senior leadership team, supervisors at the sports centre and relevant staff on duty.

Images will be viewed and/or monitored in a suitably secure and private area to minimise the likelihood of or opportunity for access to unauthorised persons.

Storage of Data

The day-to-day management of images will be the responsibility of the Eltham College IT Director who will act as the System Manager, with the support of the Eltham College IT Department, or such suitable person as the System Manager shall appoint in his or her absence.

Images will be stored for 28 days and automatically over-written unless the School considers it reasonably necessary for the pursuit of the objectives outlined above, or if lawfully required by an appropriate third party such as the police or local authority.

Where images are retained in line with 5.2, such data will be retained in accordance with Data Protection legislation and our data retention policy. Information including the date, time and length of the recording, as well as the locations covered and groups or individuals recorded, will be recorded in the system logbook.



Access to Images

Access to stored CCTV images will only be given to authorised persons, under the supervision of the System Manager, in pursuance of the above objectives (or if there is some other overriding and lawful reason to grant such access).

Individuals also have the right to access personal data the School holds on them (please see the school's Privacy Notice), including information held on the CCTV System, if it has been kept. The School will require specific details including at least the time, date and camera location before it can properly respond to any such requests. This right is subject to certain exemptions from access, including in some circumstances where others are identifiable.

The System Manager must satisfy themselves of the identity of any person wishing to view stored images or access the system, and the legitimacy of the request. The following are examples of when the System Manager may authorise access to CCTV images:

- Where required to do so by the Headmaster, the Police or some relevant statutory authority;
- To make a report regarding suspected criminal behaviour;
- To enable the Designated Safeguarding Lead or his/her appointed deputy to examine behaviour which may give rise to any reasonable safeguarding concern;
- To assist the School in establishing facts in cases of unacceptable pupil behaviour, in which case, the parents/guardian will be informed as part of the School's management of a particular incident;
- To data subjects (or their legal representatives) pursuant to an access request under the Act and on the basis set out in 6.2 above;
- To the School's insurance company where required in order to pursue a claim for damage done to insured property; or
- In any other circumstances required under law or regulation.

Where images are disclosed under 6.3 above a record will be made in the system log book including the person viewing the images, the time of access, the reason for viewing the images, the details of images viewed and a crime incident number (if applicable).

Where images are provided to third parties under 6.3 above, wherever practicable steps will be taken to obscure images of non-relevant individuals.

Other CCTV systems

The School does not own or manage third party CCTV systems, but may be provided by third parties with images of incidents where this in line with the objectives of the School's own CCTV policy and/or its School Rules.

Many pupils travel to School on coaches provided by third party contractors or public service vehicles and a number of these vehicles are equipped with CCTV systems. The School may use these in establishing facts in cases of unacceptable pupil behaviour, in which case the parents/guardian will be informed as part of the School's management of a particular incident.



Complaints and queries

Any complaints or queries in relation to the School's CCTV system, or its use of CCTV, or requests for copies of footage, should be referred to the Bursar (bursar@eltham-college.org.uk).



CCTV FOOTAGE ACCESS REQUEST

The following information is required before the school can provide copies of or access to CCTV footage from which a person believes they may be identified, under Section 6 of the Policy above.

Please note that CCTV footage may contain the information of others that needs to be protected, and that the school typically deletes CCTV recordings after 28 days, when they are overwritten.

Name and address: (proof of ID may be required)	
Description of footage (including a description of yourself, clothing activity etc.)	
Location of camera	
Date of footage sought	
Approximate time (give a range if necessary)	
Signature*	
Print Name Da	te

* NB if requesting CCTV footage of a child under 13, a person with parental responsibility should sign this form. For children 13 or over, the child's authority or consent must be obtained except in circumstances where that would clearly be inappropriate and the lawful reasons to provide to the parent(s) outweigh the privacy considerations of the child.